



IMPLEMENTATION PROCESS

- ✓ Deployment of the OEMT tool (youth, women, people living with disabilities, IDPs)
- ✓ Self-assessment of organizational capacity and effectiveness of municipal administrations
- ✓ Proposal of corrective activities by participant-evaluators with a timetable
- ✓ Drawing up plans to strengthen administrative capacity and efficiency

RESULTS

- ✓ Adoption of the tool for iterative self-assessment of mayoral efficiency
- ✓ Capacity-building and efficiency plans for town halls, drawn up, validated and adopted by special delegations as a reference document for improving local public services.
- ✓ Implementation of reinforcement plan activities by special delegations

LESSONS LEARNED

- ✓ The evaluation tool and methodology helped to break down the barriers between the various departments of the town halls.
- ✓ The evaluation was an opportunity to build the capacity of local agents and authorities.

SUSTAINABILITY CHALLENGES

- ✓ Change in the key players involved in drawing up the planning document
- ✓ Insufficient resources to implement activities in the various development areas,
- ✓ The periodic non-systematization of evaluation

BACKGROUND

- ✓ Insufficient and poor quality local public services
- ✓ Weaknesses in citizen engagement mechanisms
- ✓ Poor local planning
- ✓ Crisis of trust between local governors and the governed/ lack of transparency
- ✓ Non-inclusive local governance mechanisms
- ✓ Ineffective local public action