Community Performance Card (CPC)





BACKGROUND

- ✓ Insecurity: Weakening of the health system and decline in basic health indicators
- ✓ Service availability ≠ Usage
- Communities/households: the starting point for good and bad health practices
- Improving community interventions \rightarrow Increasing use health services and basic indicators
- \checkmark Strengthening community leadership \rightarrow Promoting health-promoting behaviors, creating a supportive environment to facilitate, increase and maintain access to and use of healthcare services
- Community performance map: communities responsible for managing their own health; improving provider accountability and behavior. Strengthen trust and links between communities and the healthcare system.

IMPLEMENTATION PROCESS

- Phase 1: Planning and preparation: DS, CSPS, COGES, Community Lead
- ✓ Phase 2: Inaugural ceremony followed by a guided tour of the CSPS
- ✓ Phase 3: Creating the performance map
- Phase 4: Interface meeting and action plan development
- ✓ Phase 5: General meeting to review the action plan
- ✓ Phase 6: Action plan implementation, monitoring and evaluation

RESULTS

Mobilizing endogenous resources

CSPS Guibtenga

- Construction of a burial pit for ashes resulting from the incineration of wast biomedical waste
- ✓ Development of the Banwila village access road to the CSPS
- Organization of social behavior change activities on good health practices
- Increase in CSPS utilization rate: Improvement in basic indicators

LESSONS LEARNED

- ✓ Availability, commitment and capacity of communities to improve their health infra
- Communities' ability to take charge of their own health.
- ✓ Reducing barriers and mistrust between healthcare providers and communities
- ✓ Strengthening mutual trust between healthcare providers and communities
- Accountability framework between healthcare providers and communities

SUSTAINABILITY CHALLENGES

- Existence of a national reference framework and tools for producing
- ✓ Involvement of the district management team in carrying out the MCC
- Involvement of local authorities (mayor's office, special delegation)
- Regular exchanges between healthcare providers and communities
- ✓ Transfer of skills to local players (local authorities, national NGO partners)



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e materials	 CSPS Soaga Soap production for CSPS maintenance Construction of maternity kitchen, causery shed, water station autonomous Construction of an incinerator, washing area, housing with support from partners, town hall Increase in CSPS attendance rate: Improvement in basic indicators 	
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he Community Performance Map and monitoring the implementation of joint community-provider action plans.		