

QUALITY CONTROL MANAGER

Location: Ghana

Position Type: Full-time

Proposed Start Date: March 2024

About Maphlix Trust Ghana Limited

Maphlix Trust Ghana Limited is a prominent player in the Ghanaian food production, processing, and exporting industry, with a commitment to sustainability, innovation, and excellence. We specialize in the cultivation of various food crops, including vegetables, grains, root and tuber crops, and value addition to root and tuber crops such as cassava, yam, and potato. Our portfolio includes key food crops such as orange-fleshed sweet potato (OFSP), yam, fresh vegetables, and other value-added products.

Duties and Responsibilities

As the Quality Control Manager, you will play a crucial role in ensuring the highest standards of quality are maintained from production to export. Your responsibilities will encompass the identification of equipment for assessing fresh produce and the development of detailed quality reports.

A. Quality Management

- Develop, implement, and manage comprehensive quality control processes throughout the production lifecycle.
- Establish and monitor quality criteria for each stage of production, ensuring adherence to international standards.

B. Equipment Identification

- Identify and recommend appropriate equipment for quality assessments, including but not limited to equipment for testing freshness, nutritional content, and overall product quality.
- Collaborate with procurement to ensure the acquisition and maintenance of quality assessment equipment.

C. Production-to-Export Oversight

- Implement and oversee quality control measures from the initial stages of production to the final export of goods.
- Conduct regular inspections to identify and address quality issues at various production and storage points.

D. Detailed Quality Reporting

- Generate detailed quality reports outlining findings from inspections and quality assessments.
- Collaborate with cross-functional teams to develop corrective action plans based on quality reports.

E. Quality Criteria Maintenance

- Establish and maintain clear and documented quality criteria for various types of fresh horticultural produce.
- Work closely with production teams to communicate and ensure the consistent application of quality standards.

F. Stakeholder Collaboration

- Collaborate with production, logistics, and export teams to ensure seamless integration of quality control measures.
- Liaise with external stakeholders (Global GAP, FDA, GS1), including regulatory bodies, and Ghana Export Promotion Authority (GEPA) to stay updated on industry standards and regulations.

G. Training and Development

- Provide training to production and quality control teams on quality standards, criteria, and the proper use of equipment.
- Foster a culture of continuous improvement and quality awareness among all staff.

H. Cross-Functional Collaboration

- Foster seamless collaboration with production, marketing, and other relevant teams to align quality control efforts with customer expectations.
- Establish communication channels to address and resolve quality-related issues in real-time across different departments.

I. Crisis Management and Contingency Planning

- Develop and implement crisis management and contingency plans to address unforeseen quality issues or disruptions in the production and export processes.
- Coordinate drills and simulations to ensure the readiness of the quality control team in handling emergencies.

J. Global Market Trends

- Monitor global market trends related to food quality and safety, identifying opportunities for improvement based on international benchmarks.
- Integrate global best practices into the local quality control framework to ensure competitiveness in international markets.

K. Certification Management

- Oversee the process of obtaining and maintaining relevant certifications related to food safety and quality, ensuring compliance with international standards and customer requirements.

L. Audit Preparedness

- Ensure the quality control processes are audit-ready at all times, actively participating in internal and external audits, and implementing corrective actions based on audit findings.

Qualifications

1. Education

- A post-graduate degree in Food Science, Agriculture, or a related field.

2. Experience

- A minimum of 6 years of hands-on experience in quality management within the production-to-export process.
- Proven experience in identifying and implementing quality control equipment.

3. Skills

- In-depth knowledge of international quality standards for fresh produce.
- Strong analytical and problem-solving skills.
- Excellent communication and collaboration skills.

How to Apply

Qualified and interested candidates are invited to submit their detailed applications, including a cover letter, resume, and references, via email to info@maphlixtrust.com and copied to info@av-ventures.com. Please indicate "Quality Control Manager Application - [Your Full Name]" in the email subject line. The application deadline is **15th February 2024**.