ACDI/VOCA is dedicated to empowering people to succeed in the global economy. Our work helps vulnerable populations engage in their local market system as buyers, sellers, and employees who come together to trade goods and services, improving lives and livelihoods for all.

Since 2012, ACDI/VOCA has implemented 14 large-scale market system development programs benefitting three million participants.

Economies function better when market actors come together to solve their own problems and co-invest in solutions that allow for widespread benefits. That is why we work to facilitate effective cooperation and healthy competition among individuals, communities, companies, and governments to build productive, equitable, and durable local economies.

Our approach begins with analysis, looking beyond the symptoms to uncover the root causes of poor market performance. We develop a strategy for changes that a system needs. We align our resources and collaborate with local partners to facilitate that change. Along the way, we identify partnerships and monitor, evaluate, learn, and adapt as we discover new information that evolves our strategy.
ACDI/VOCA helps make markets more INCLUSIVE, COMPETITIVE, and RESILIENT.

INCLUSIVE
ACDI/VOCA considers achieving gender equality, female empowerment, and the inclusion of marginalized groups as essential to creating inclusive market systems. The participation of these groups expands markets, introduces new products and services, and strengthens supply chains. Their diverse perspectives enhance problem solving and risk management in the market and across the community. To facilitate inclusivity, we

- **build the business case.** We conduct market research, build a business case, and provide economic incentives for the private sector to work with marginalized groups.
- **guide policy.** We foster a dialogue between industry and government leaders at the national and local levels to improve policies affecting women, youth, and other groups.
- **influence social norms.** We use social research and behavior change methods to influence unwritten community rules that prevent certain groups from participating and benefitting.
- **expand access and capacity.** We deliver workforce development programs, support women and youth entrepreneurs, and train farmer cooperatives and associations to strengthen group connections, marketing, and the quality of goods and services.

COMPETITIVE
ACDI/VOCA helps businesses and industries respond to opportunities in both domestic and export markets through investments, partnerships, and market access. To facilitate competitiveness, we

- **conduct research and analysis.** We help buyers and suppliers identify opportunities and constraints through research on trade, production, and systems analysis.
- **engage the private sector.** We seek to understand businesses before deploying a diverse set of private sector engagement tactics and tools. Our approach builds partnerships that develop, test, and adapt new technologies and business models designed to create lasting market-based solutions to development challenges.
- **improve access to finance and catalyze investment.** We promote the growth of enterprise by helping businesses receive financing and helping financial institutions and investors improve and expand their offerings. Our subsidiary AV Ventures invests in small- and medium-sized enterprises that otherwise struggle to access growth capital.

RESILIENT
ACDI/VOCA is a thought leader in market systems resilience, including in conflict areas and thin markets. Being resilient means withstanding, adapting, and transforming in the face of shocks and stresses. We published one of the first papers defining the early determinants of market systems resilience.

Resources like our market systems diagnostic tool help partners understand how a market system and the people in it are becoming more resilient.