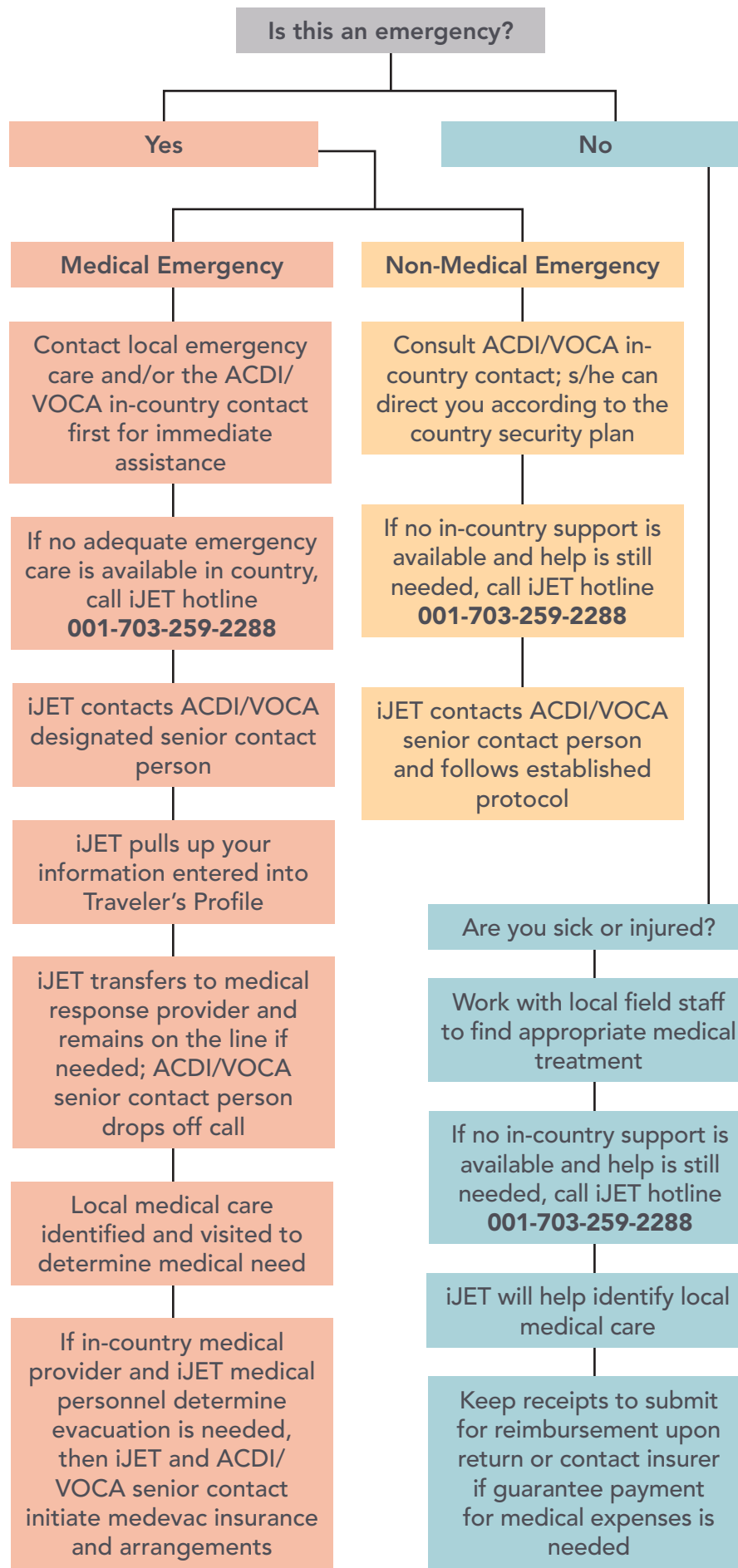


In the Event of an Emergency while Traveling ...

Please follow the procedures below.





Emergency Travel Information



What is iJET?

iJET provides emergency logistics assistance for ACDI/VOCA. They provide a 24/7 emergency hotline:

001-703-259-2288

This number can be used for any emergency situation: terrorism, political/civil unrest, travel disruption, arrest, kidnapping, natural disasters, vehicle accidents, and medical crises.

When calling iJET, it is helpful to have the following information ready to share:

- Your name and contact information
- Name and contact information for a local liaison (e.g., Chief of Party)
- Relevant medical information
- Details on the situation and local actions being taken (for non-medical emergencies)

FAQs

Should I always call the iJET hotline?

Not necessarily. Many times, field staff can assist with lodging issues, minor ailments, and finding nearby doctors. The hotline is available 24/7.

Who is my insurer?

If you are based at HQ and you have insurance through ACDI/VOCA, then your medical insurance provider is CareFirst. You are also covered by ACE, which provides emergency services while on short-term travel.

If you are an expat/TCN and your insurance is provided through ACDI/VOCA, then your medical insurance provider is Cigna.

If you are travelling outside of your home country as a volunteer, employee, or consultant, you have emergency travel medical coverage through ACDI/VOCA (provided by ACE) while on short-term travel.

In-country Contact Info

Chief of Party:

Driver:

Hotel Phone:

Hotel Name and Address:

Other important numbers

Cigna:

001-302-797-3100

ACE (for individuals on short-term travel outside of their home or post country):

001-630-694-9764

CareFirst:

001-443-738-2921 (HMO)

001-804-673-1177 (PPO)